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## SERVICE HOTLINE

**REFERENCE NUMBER:** 152/2015

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### UPDATE ON PROBLEMS WITH EQUITY MARKET END OF DAY DATA PRODUCTS ON THU 15 OCT 2015

Due to a technical problem on the evening of Thursday, 15 October 2015, the production of the late Equities data file E.zip was unfortunately delayed.

As is our customary practice, the JSE will be investigating the root cause of the problem and assessing what measures to take to try and mitigate this specific type of problem from happening again.

The JSE apologizes for the impact to your operations and to the inconvenience to your users of the data.

#### Market / Service:

JSE Equity Market End of Day  
Dissemination service

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on  
+27 11 520 7777 or  
[customersupport@jse.co.za](mailto:customersupport@jse.co.za)

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